



# Landlord's Self-Help Centre

*A specialty legal clinic funded by Legal Aid Ontario*

1500 - 55 University Avenue  
Toronto, Ontario M5J 2H7

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## Membership Program

Landlord's Self-Help Centre (LSHC) is an incorporated non-profit organization with the mandate to provide information and support services for landlords and homeowners on a non-profit basis, to educate members of the community in landlord and tenant relations, and to assist such persons in their dealings at various governmental levels. Every year LSHC assists thousands of small landlords across Ontario navigate residential rental relationships through the delivery of **direct client service** in the form of general legal information, referrals and summary legal advice on a broad range of housing issues.

In addition to direct client service, LSHC develops **public legal education** material and tools to help the small landlord community learn and understand their rights and obligations as housing providers. From Fact Sheets and Newsletters to podcasts and videos, LSHC has developed a comprehensive inventory of learning tools and resources to address commonly faced issues and questions. In addition to materials, LSHC also presents an annual in-person event, the Landlord Learning and Networking Forum, which brings together service and program providers as well as industry experts to share information and insight on the current trends and issues small landlords must manage.

**Community development** is another element of the work of LSHC which typically takes the form of partnering with organizations to deliver outreach and utilizing social media platforms to keep the small landlord community informed and abreast of the changing operating environment under which they are governed.

LSHC involves itself in **law reform activities** which are driven by the goal of improving the operating environment for small landlords and creating a fair and balanced system. Law reform activities include policies, legislation and procedural reform often taking the form of consultation meetings and discussions or written submission. LSHC engages in a consultation process with our small landlord community to gather input and feedback which is often incorporated to ensure we have clearly articulated the challenges and common issues faced by small landlords.

Since 1977, Legal Aid Ontario has provided core funding for LSHC to operate as a unique specialty community legal clinics providing direct client service, public legal education, community development and law reform activities exclusively for Ontario's small landlord community. In 2019, our funding was significantly reduced which led to an internal review of the service delivery model in place and underscored the urgent need for LSHC to become more sustainable. LSHC consulted with the small landlord community and received strong support for a mandatory membership program to generate additional funds.

# Membership Registration Form

LSHC's annual membership dues are \$99.00 and include support and access to our regular services which include direct client service, including summary legal advice, public legal education, community development, and law reform activities. LSHC is also developing a sponsorship program with the goal of developing programs in the coming months that will offer service provider discounts on products and services used by landlords.

Members also receive:

- Regular electronic communication including newsletters and email communiques
- A comprehensive online directory of educational material and learning tools
- Annual General Meeting and Landlord Learning and Networking Forum
- Access to the private members' only area of the website  
<https://landlordselfhelp.com/members-lounge/>
- Downloadable non-standard forms, including:
  - rental applications
  - inspection report
  - notice to enter
  - guarantor (for rent) form
  - standard lease - additional clauses (addendum), etc.

Please provide the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov: Ontario Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Number of residential rental units: \_\_\_\_\_ Do you live in the same property as the rental unit(s)? \_\_\_\_\_

I consent to receiving electronic communication from Landlord's Self-Help Centre \_\_\_\_\_

*Signature*

## Payment Information

- Cash or cheque, please complete the form and send it with your membership dues to:  
Landlord's Self-Help Centre  
1500 - 55 University Ave.  
Toronto, Ontario  
M5J 2H7
- Electronic payment options include:
  - Credit card via PayPal - please complete membership registration at <http://landlordselfhelp.com/member-registration/lshc-annual-membership/>, or
  - Interac Electronic Fund Transfer may also be used to remit payment, complete the form from your bank and send to [lshc@landlordselfhelp.com](mailto:lshc@landlordselfhelp.com) (phone 416-504-5190)